ABOUT Q-PARK STRATEGY RESULTS OTHER INFORMATION OVERVIEWS

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OVERVIEWS

GENERAL INFORMATION

GRI Content	Disclosure	Chapter Information and /or Reference	
Index		Chapter, Information and/or Reference	
Organisation	al profile		
102-1	Name of the organisation	Q-Park BV	
102-2	Activities, brands, products, and services	Profile and Review of Business	
102-3	Location of the organisation's headquarters	Maastricht, the Netherlands	
102-4	Number of countries operating	Netherlands, Germany, Belgium, United Kingdom, France, Ireland, Denmark, Sweden, Norway, and Finland	
102-5	Nature of ownership and legal form	Governance	
102-6	Markets served	Profile	
102-7	Scale of the reporting organisation	Profile	
102-8	Information on employees and other workers	Value retention	
102-9	Supply chain	Review of business and Governance	
102-10	Significant changes to the organisation and its supply chain	Review of business	
102-11	Precautionary Principle or approach	Risk management	
102-12	External initiatives	Governance	
102-13	Memberships of associations	Danish Parking Association, Norwegian Parking Association, and Parking Complaint Team, Board member at Vexpan, Stichting Maatschappelijke Projecten Maastricht. Member of Vexpan and CROW, Member of the European Parking Council	
Strategy and	analysis		
102-14	Statement from senior decision-maker	Review of business	
102-15	Key impacts, risks, and opportunities	Risk management and Stakeholder dialogue	
Ethics and inte	egrity		
102-16	Values, principles, standards, and norms of behaviour	Governance	
102-17	Mechanisms for advice and concerns about ethics	Integrity Policy	
Governance			
102-18	Governance structure of the organisation	Governance	
102-19	Delegation of authority	Governance	
102-20	Executive-level responsibility for economic, environmental and social topics	Governance	
102-21	Consulting stakeholders on economic, environmental, and social topics	Governance	

GRI Content Index	Disclosure	Chapter, Information and/or Reference	
102-22	Composition of the highest governance body and its committees	Governance	
102-23	Chair of the highest governance body	Governance	
102-24	Nomination and selection the highest governance body	Governance	
102-25	Conflicts of interest	Governance	
102-26	Role of highest governance body in setting purpose, values, and strategy	Governance	
102-27	Collective knowledge of highest governance body	Governance	
102-28	Evaluating the highest governance body's performance	Governance	
102-29	Identifying and managing economic, environmental, and social impacts	Governance	
102-30	Effectiveness of risk management processes	Risk management	
102-31	Review of economic, environmental, and social impacts	Annual report	
102-32	Highest governance body's role in sustainability reporting	Governance	
102-33	Communicating critical concerns	Governance	
102-34	Nature and total number of critical concerns	CSR performance indicators - on request	
102-35	Remuneration policies	Annual Report	
102-36	Process for determining remuneration	Governance	
102-37	Stakeholders' involvement in remuneration	Q-Park considers this indicator not relevant	
102-38	Annual total compensation ratio	Q-Park considers this indicator not relevant	
102-39	Percentage increase in annual total compensation ratio	Q-Park considers this indicator not relevant	
Stakeholder e	ngagement		
102-40	List of stakeholder groups	Stakeholders	
102-41	Collective bargaining agreements	CSR performance indicators - on request	
102-42	Identifying and selecting stakeholders	Stakeholders	
102-43	Approach to stakeholder engagement	Stakeholders	
102-44	Key topics and concerns raised	Materiality analysis	
Reporting pro	octice		
102-45	Entities included in the consolidated financial statements	Governance	
102-46	Defining report content and topic Boundaries	Materiality	

ABOUT Q-PARK STRATEGY RESULTS OTHER INFORMATION **OVERVIEWS**

GRI Content Index	Disclosure	Chapter, Information and/or Reference
102-47	List of material topics	Materiality
102-48	Restatements of information	1 January to 31 December 2018, publication: 1 May 2018
102-49	Changes in reporting	Redefined CSR strategy
102-50	Reporting period	Annually
102-51	Date of most recent report	1 May 2018
102-52	Reporting cycle	Annually
102-53	Contact point for questions regarding the report	Governance & Policies
102-54	Claims of reporting in accordance with the GRI Standards	
102-55	GRI content index	
102-56	External assurance	No external assurance

Category: economic

a sustainable financial policy, risk and portfolio management, in which informed trade-offs are

made between risk and return

Economic performance		
201-1	Direct economic value generated and distributed	Review of business
201-3	Coverage of organisation's defined benefit plan obligations	Annual Report
201-4	Financial assistance received from government	CSR performance indicators - on request

Category: environment

0 ,		
DMA	Q-Park is committed to improving environmental	CSR Code
	performance of its owned PFs, fleet, and offices	
	and to influencing environmental performance of	
	significant partners in the value chain.	

Energy		
302-1	Energy consumption within the organisation	Value capturing
302-2	Energy consumption outside the organisation	Value capturing
302-3	Energy intensity	Value capturing
302-4	Reduction of energy consumption	Value capturing
302-5	Reductions in energy requirements of products and services	Value capturing

ABOUT Q-PARK STRATEGY RESULTS OTHER INFORMATION **OVERVIEWS**

GRI Content Index	Disclosure	Chapter, Information and/or Reference
Water		
303-5	Water consumption	Q-Park considers this indicator not relevant
Emissions		
305-1	Direct greenhouse gas emissions (scope 1)	CSR performance indicators - on request
305-2	Indirect greenhouse gas emissions (scope 2)	CSR performance indicators - on request
305-3	Other indirect greenhouse gas emissions (scope 3)	CSR performance indicators - on request
307-1	Non-compliance with environmental laws and regulations	

Category: social

Working conditions

DMA

The expertise and commitment of our employees and their cooperation and communication are decisive for the professionalism and efficiency of our organisation. Only with their commitment are we able to deliver the desired quality in products and services. We strive to create a varied workforce and we pay special attention to the welfare and safety of our employees

Value retention

Occupational health & safety		
403-9	Work-related injuries	CSR performance indicators - on request
Training &	education	
404-1	Average hours of training per year per employee	Employee training
404-2	Programmes for upgrading employee skills and	Value retention

404-2	Programmes for upgrading employee skills and transition assistance programmes	Value retention
404-3	Percentage of employees receiving regular performance and career development reviews.	Value retention

Anti-corruption

DMA	Q-Park uses its own Integrity Policy	Integrity Policy
205-1	Operations assessed for risks related to corruption	CSR performance indicators - on request
205-2	Communication and training about anti-corruption policies and procedures	Integrity Policy
205-3	Confirmed incidents of corruption and actions taken	CSR performance indicators - on request

Product responsibility

GRI Content Index	Disclosure	Chapter, Information and/or Reference
DMA	Compliance	Compliance
419-1	Non-compliance with laws and regulations in the social and economic area	Compliance